

# Statistical Quality Control - Hematology

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# Why do laboratory errors occur?

Understaffed  
&  
Underequipped

Inadequate  
Attention  
To Detail

Poor  
Sample Control

Poor  
Workload  
Management

Poor  
Quality  
Management

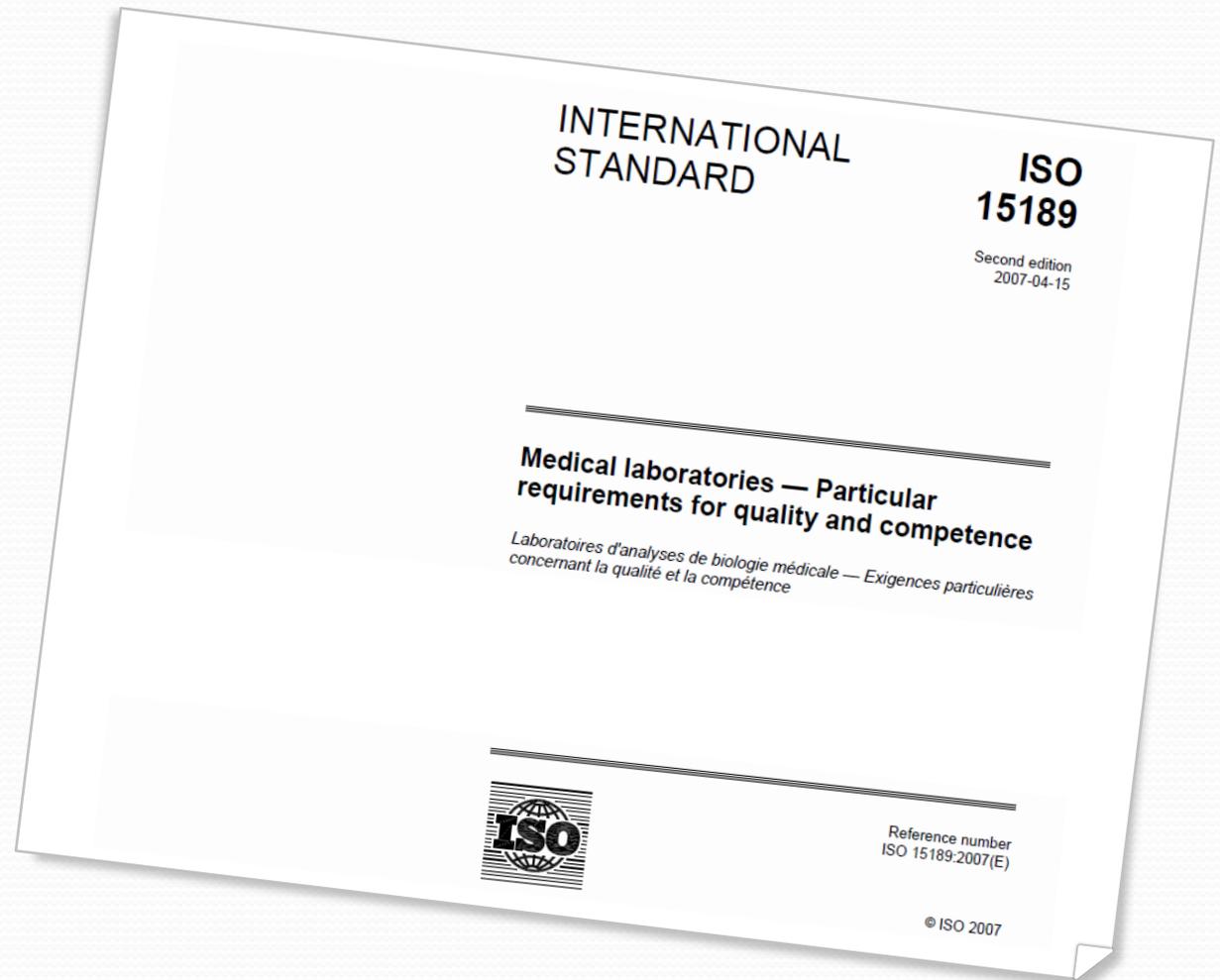
Poor Results  
Verification

Time  
Pressures

Non-validated  
Tests

Inadequate  
Internal Quality  
Control (IQC) &  
Assessment (EQAS)

# ISO 15189



# ISO 15189

## Contents

ISO 15189:2007(E)  
Page

Foreword.....	iv
Introduction.....	v
1 Scope.....	1
2 Normative references.....	1
3 Terms and definitions.....	1
4 Management requirement.....	4
4.1 Organization and management.....	4
4.2 Quality management system.....	5
4.3 Document control.....	6
4.4 Review of contracts.....	7
4.5 Examination by referral laboratories.....	8
4.6 External services and supplies.....	8
4.7 Advisory services.....	9
4.8 Resolution of complaints.....	9
4.9 Identification and control of nonconformities.....	9
4.10 Corrective action.....	10
4.11 Preventive action.....	10
4.12 Continual improvement.....	11
4.13 Quality and technical records.....	11
4.14 Internal audits.....	12
4.15 Management review.....	13
5 Technical requirements.....	13
5.1 Personnel.....	15
5.2 Accommodation and environmental conditions.....	16
5.3 Laboratory equipment.....	18
5.4 Pre-examination procedures.....	20
5.5 Examination procedures.....	22
5.6 Assuring quality of examination procedures.....	23
5.7 Post-examination procedures.....	26
5.8 Reporting of results.....	30
Annex A (Informative) Correlation with ISO 9001:2000 and ISO/IEC 17025:2005.....	34
Annex B (informative) Recommendations for protection of laboratory information systems (LIS).....	37
Annex C (informative) Ethics in laboratory medicine.....	
Bibliography.....	

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iii

## 5.6 Assuring quality of examination procedures

Assuring quality of examination procedures

# Terminologies – IQC & EQAS

- Precision
- Accuracy
- Calibration
- Carryover
- Control
- Calibrator
- Standardization
- Validation

- Levey-Jennings chart
- Mean
- Standard Deviation
- Control Limits
- Coefficient of Variation
- Westgard Rules
- Z-Score

**STATISTICS**

STATISTICS



## The Levey-Jennings Chart's Inventors

In 1931, Dr. Walter Shewhart, a scientist at the Bell Telephone Laboratories, proposed applying statistical based control charts to interpret industrial manufacturing processes.

In 1950, S. Levey and E.R. Jennings suggested the use of Dr. Shewhart's control chart in the clinical laboratory.

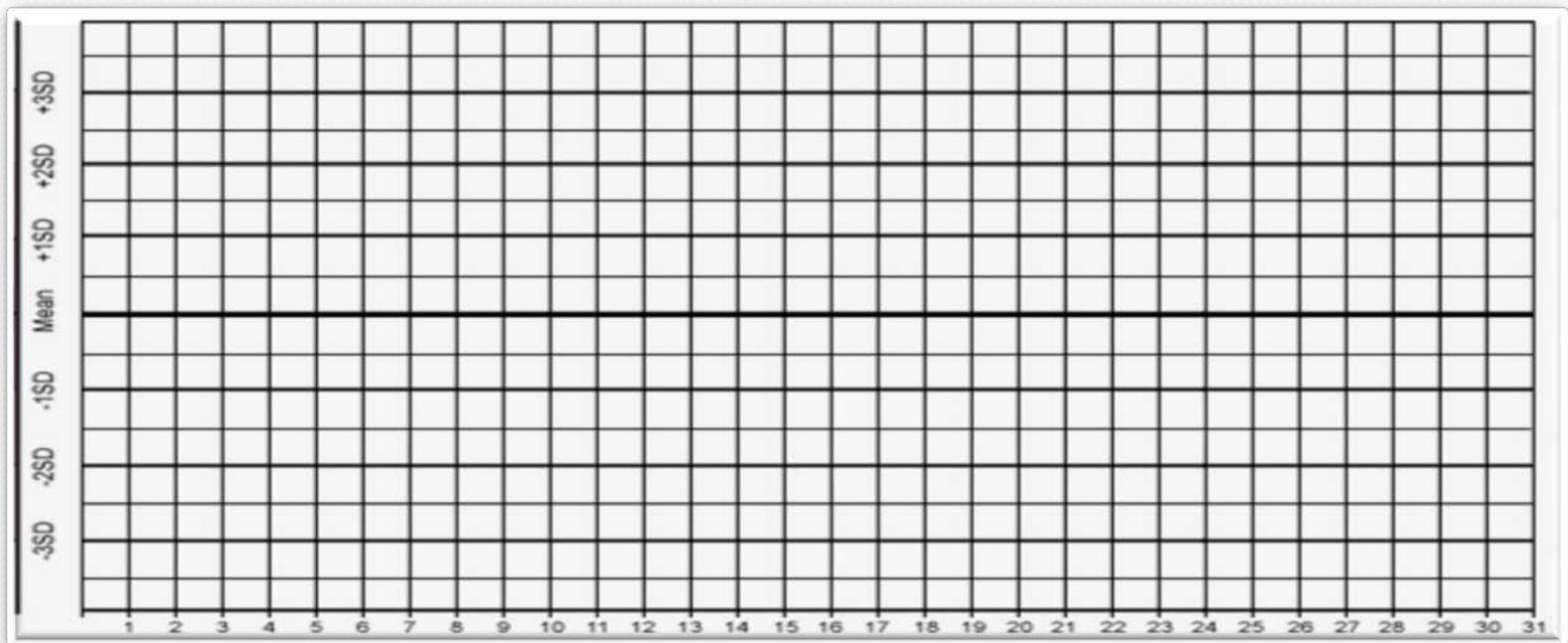


Dr. Walter A. Shewhart

**Father of statistical quality control**

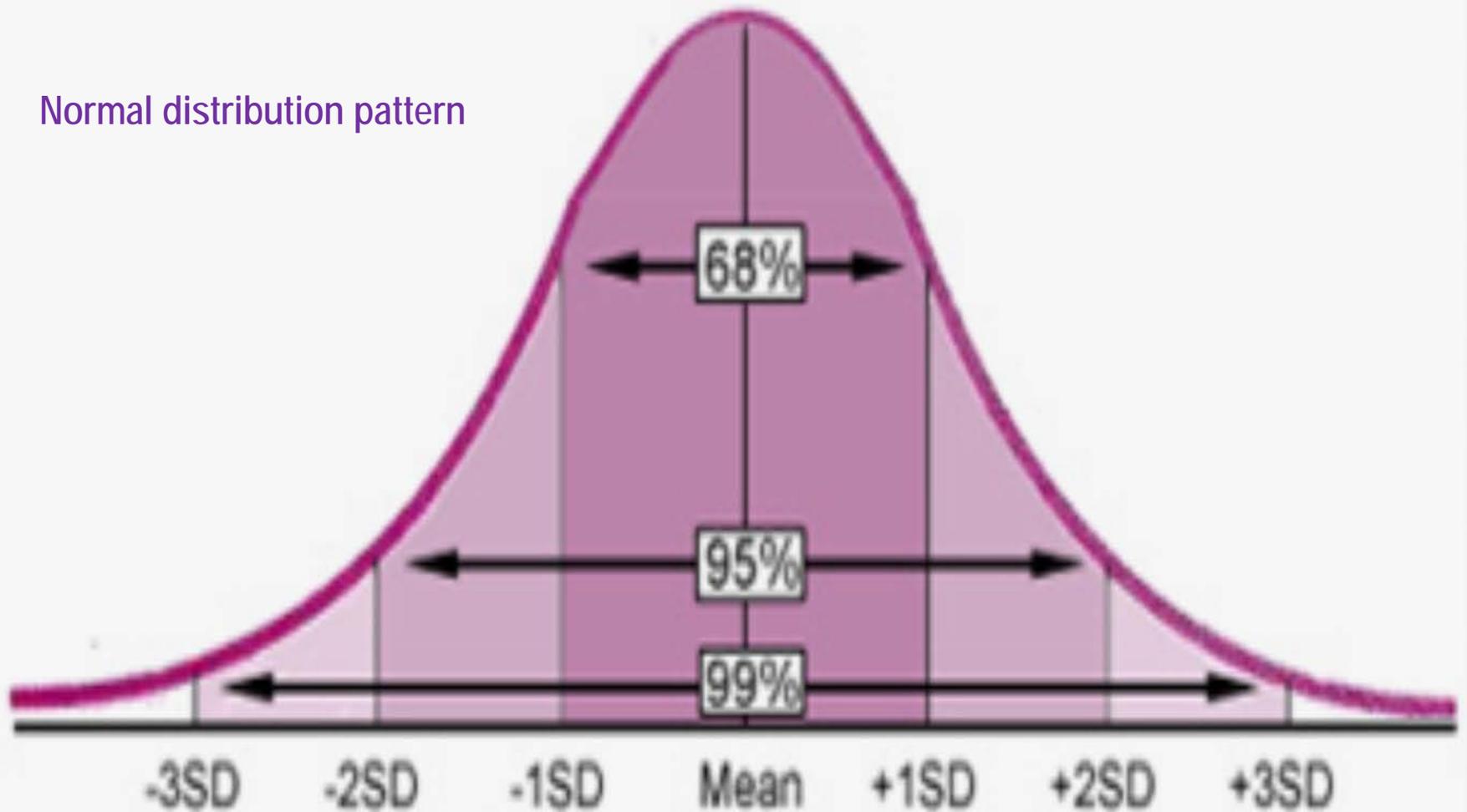
# What is Levey-Jennings (L-J) chart?

- X-axis - the days of the month (time interval)
- Y-axis. - control observations



# What is L-J chart?

Normal distribution pattern



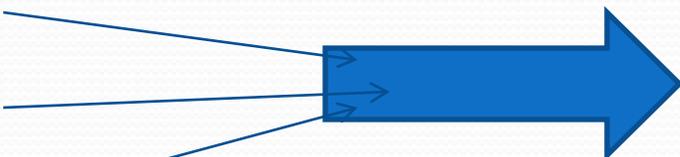
# How to create L-J chart?

## By using common materials

- Manually - arithmetic graph paper
- MS Excel Software in computer
- Quality software program like
  - ◆ MedLab QC
- Automated hematology analyzer inbuilt quality software program

# How to create L-J chart?

By using simple statistics

- Mean 
  - Standard Deviation (SD)
  - $\pm 1SD$  
  - $\pm 2SD$
  - $\pm 3SD$
  - Coefficient of Variation (CV %)
- TARGET**
- CONTROL LIMITS**

# Creating L-J chart ...

- The mean and standard deviation of the control being used should be determined based on at least **20 measurements** over 20 days. Reference: <http://www.medialabinc.net/levey-jennings-keyword.aspx>

Or

- Statistical data should be determined based on >10 measurements.  
*(In case of perishable and less quantity control material).*

# Creating L-J chart ...

## First step – Calculate Target Value

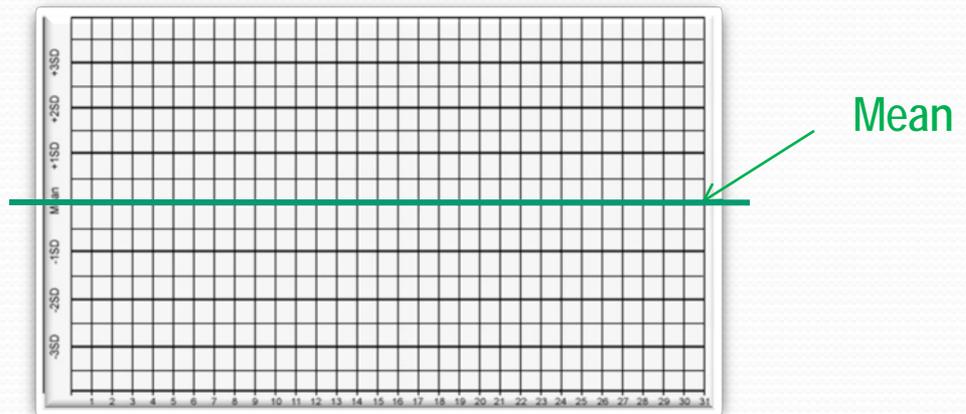
- Mean ( $\bar{x}$ ) is the sum of all the measurements ( $\Sigma$ ) divided by the number of measurements ( $n$ )

- Formula  $\bar{x} = \Sigma x_i / n$

Where

$x_i$  = each data point

$n$  = the number of data points in the set



# Creating L-J chart ...

Second step – Calculate Dispersion from target value i.e.  
Standard deviation (SD)

- SD quantifies the **degree of dispersion** of data points **about the mean**.
- SD is used to **set limits** upon which control result acceptability is determined.

# SD Calculation

Where,

$$S.D. = \sqrt{\frac{\sum (x - \bar{x})^2}{n-1}}$$

$\sum$  = sum of  
 $x$  = any single observed value  
 $\bar{x}$  = average value  
 $n$  = total number of observed values

Here  $n = 20$

**Mean**

$$\bar{x} = 2000 / 20 = 100$$

**SD**

$$SD = \sqrt{157 / (20-1)}$$

$$SD = 2.87$$

Calculation Procedure	No. of runs	A (x <sub>i</sub> )	B (x - x <sub>i</sub> )	C (x - x <sub>i</sub> ) <sup>2</sup>
1. List values in column A	1	95	-5	25
2. Add column A, comes to 2000	2	100	0	0
3. Divide total of column A by no. of values (see mean formula), comes to 100	3	101	+1	1
4. This is the average or mean value	4	102	+2	4
	5	97	-3	9
	6	103	+3	9
	7	101	+1	1
5. In column B list the difference in values of column A from the average values of column A from the average value 100, disregard + or - signs	8	99	-1	1
	9	98	-2	4
	10	100	0	0
	11	95	-5	25
	12	101	+1	1
6. Square each value and place in column C	13	105	+5	25
	14	100	0	0
7. Add values in column C	15	98	-2	4
8. Divide the total of column C by number of values minus 1 (see SD formula)	16	101	+1	1
	17	97	-3	9
	18	106	+6	36
9. Determine the square root of 8.37 which comes to 2.89. this is the standard deviation	19	100	0	0
	20	101	+1	2
		<b>2000</b>		<b>157</b>

# Creating L-J chart ...

Third step – Calculate Control Limits ( $\pm 1SD$ ,  $\pm 2SD$ ,  $\pm 3SD$ )

$$\text{Mean} + (3 \times \text{SD}) = + 3SD$$

$$\text{Mean} + (2 \times \text{SD}) = + 2SD$$

$$\text{Mean} + (1 \times \text{SD}) = + 1SD$$

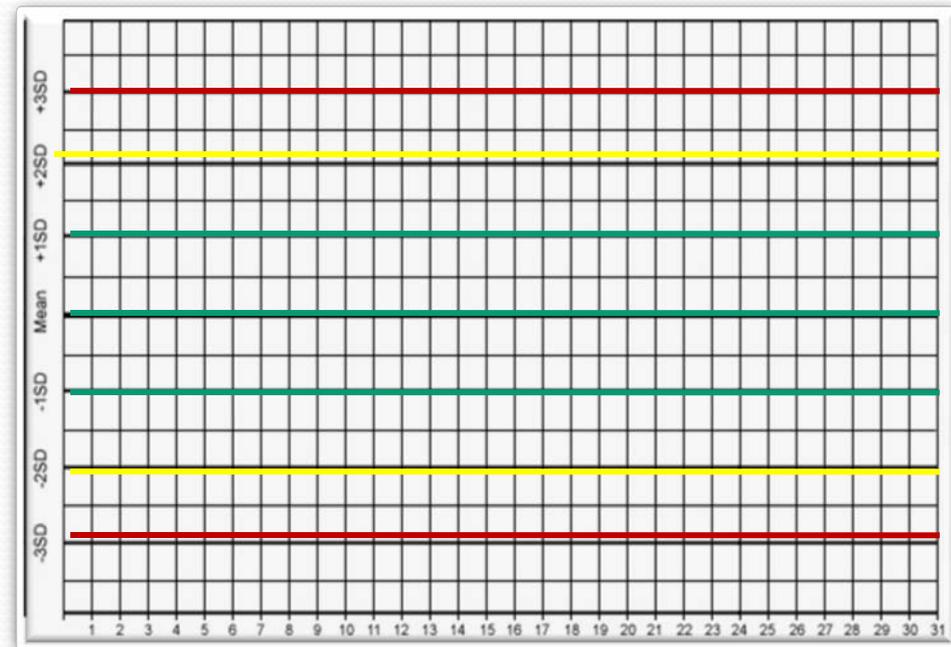
Upper  
Control  
Limits

$$\text{Mean} - (1 \times \text{SD}) = - 1SD$$

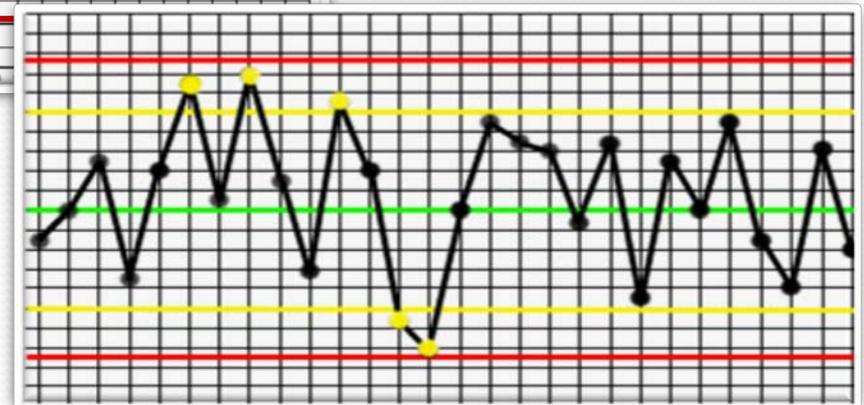
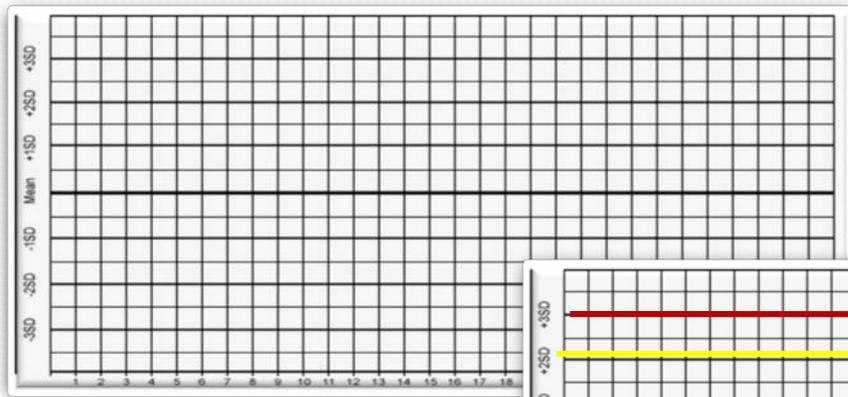
$$\text{Mean} - (2 \times \text{SD}) = - 2SD$$

$$\text{Mean} - (3 \times \text{SD}) = - 3SD$$

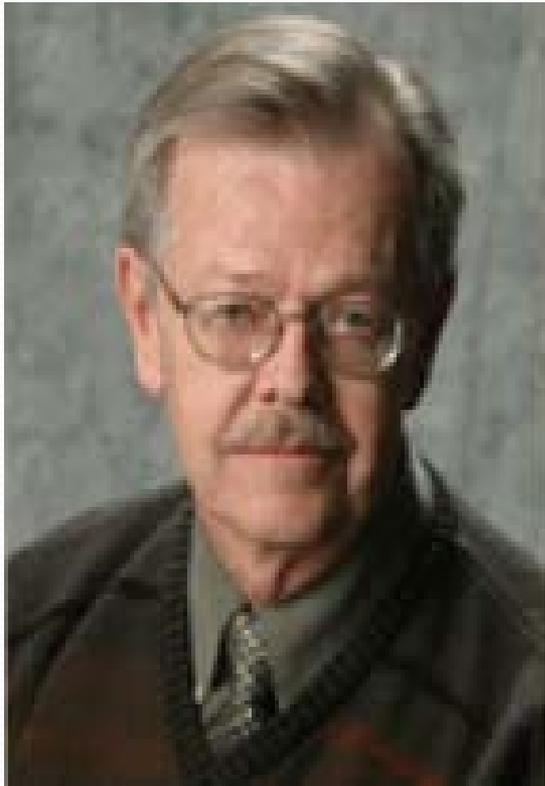
Lower  
Control  
Limits



# L-J chart is ready for QC monitoring



# L-J chart Interpretation



Dr. James O Westgard

## Westgard Rules (WR)

WR decide whether an analytical run is  
in-control or out-of-control.

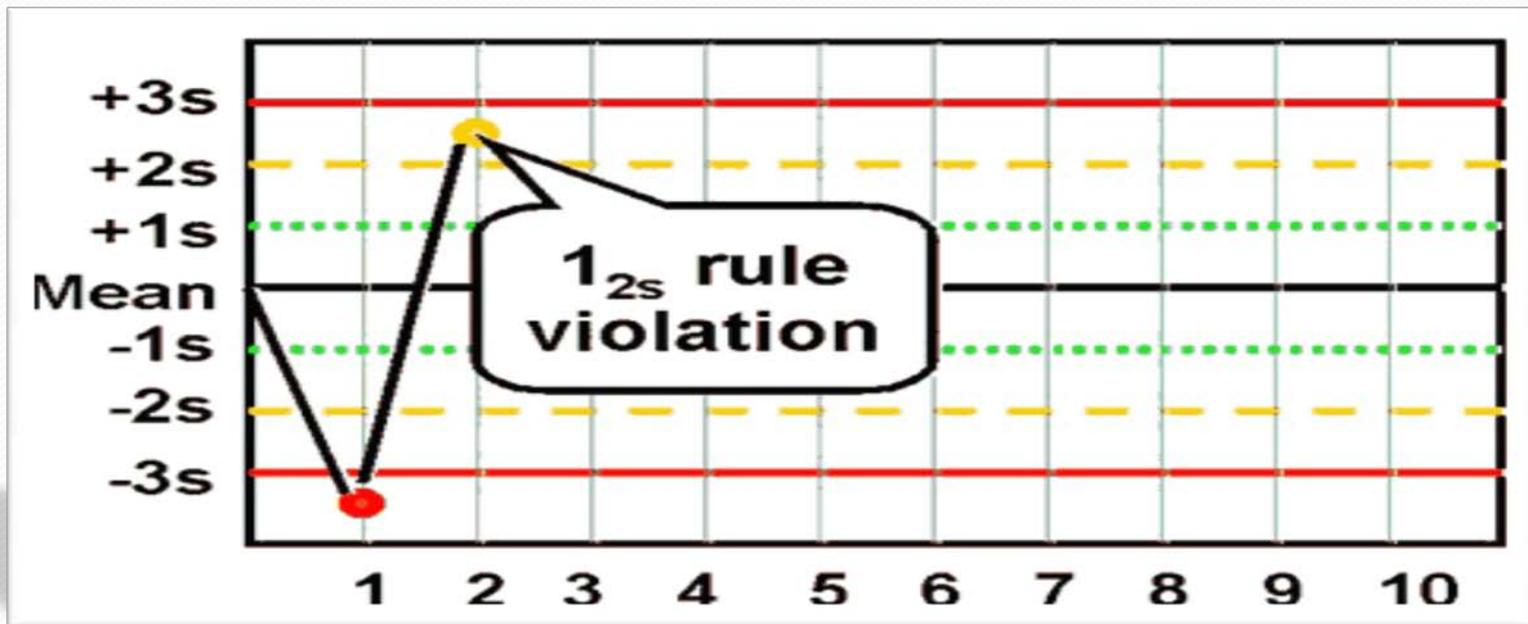
# L-J chart Interpretation

$1_{3s}$  - A run is **rejected** when a single control measurement exceeds the mean plus 3SD or the mean minus 3SD control limit ( $> \pm 3SD$ ).



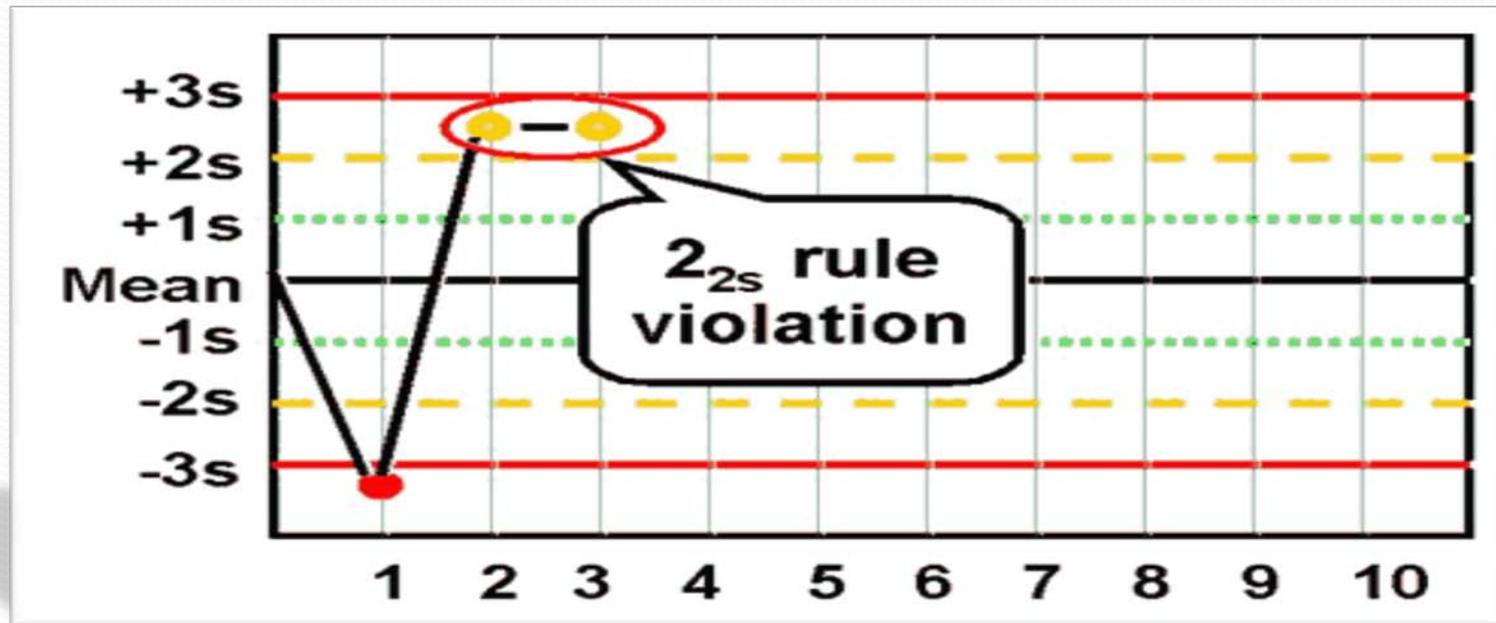
# L-J chart Interpretation

$1_{2s}$  - This rule is used as a **warning rule** to trigger careful inspection of the control data by the following rejection rules.



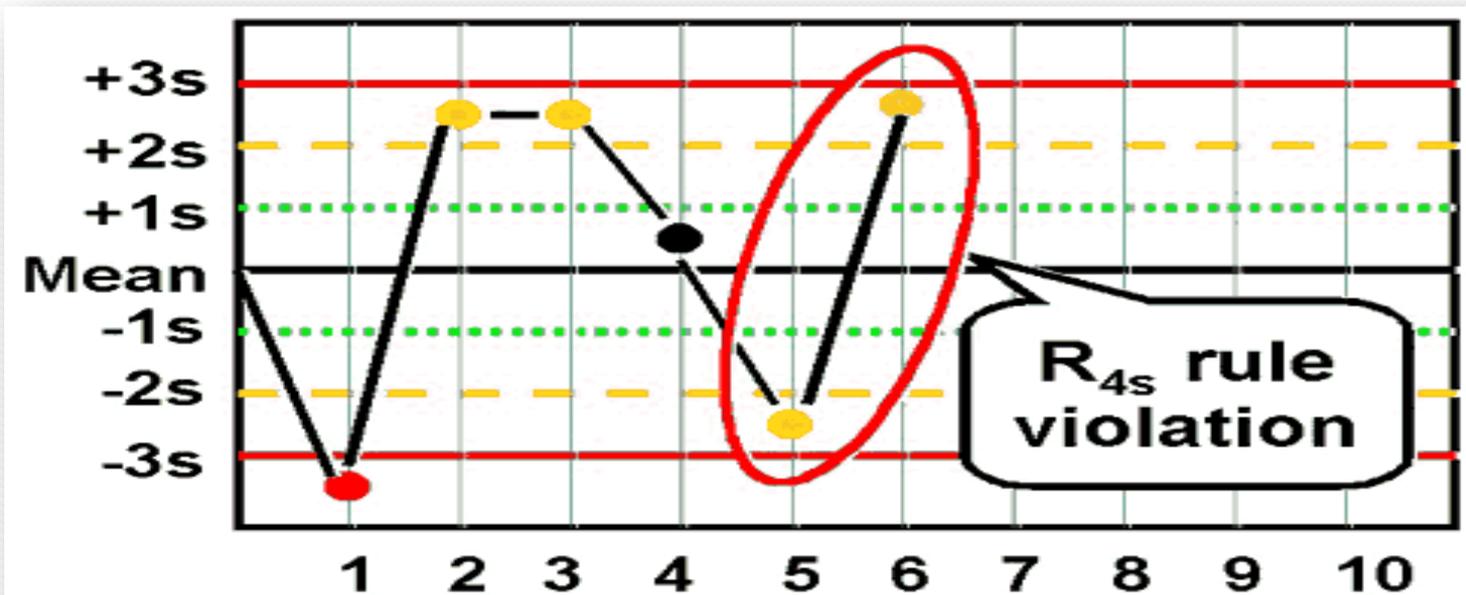
# L-J chart Interpretation

$2_{2s}$  - **reject** when 2 consecutive control measurements exceed the same mean plus 2SD or the same mean minus 2SD control limit.



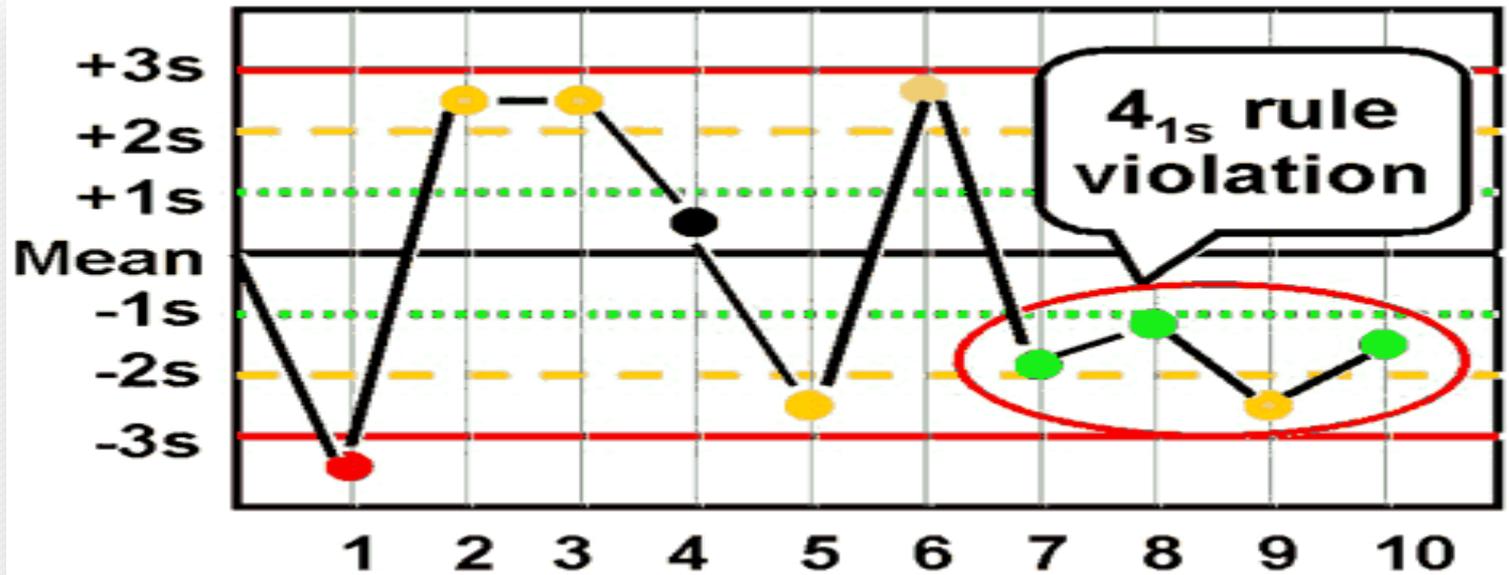
# L-J chart Interpretation

$R_{4s}$  - **reject** when 1 control measurement in a group exceeds the mean plus 2SD and another exceeds the mean minus 2SD.



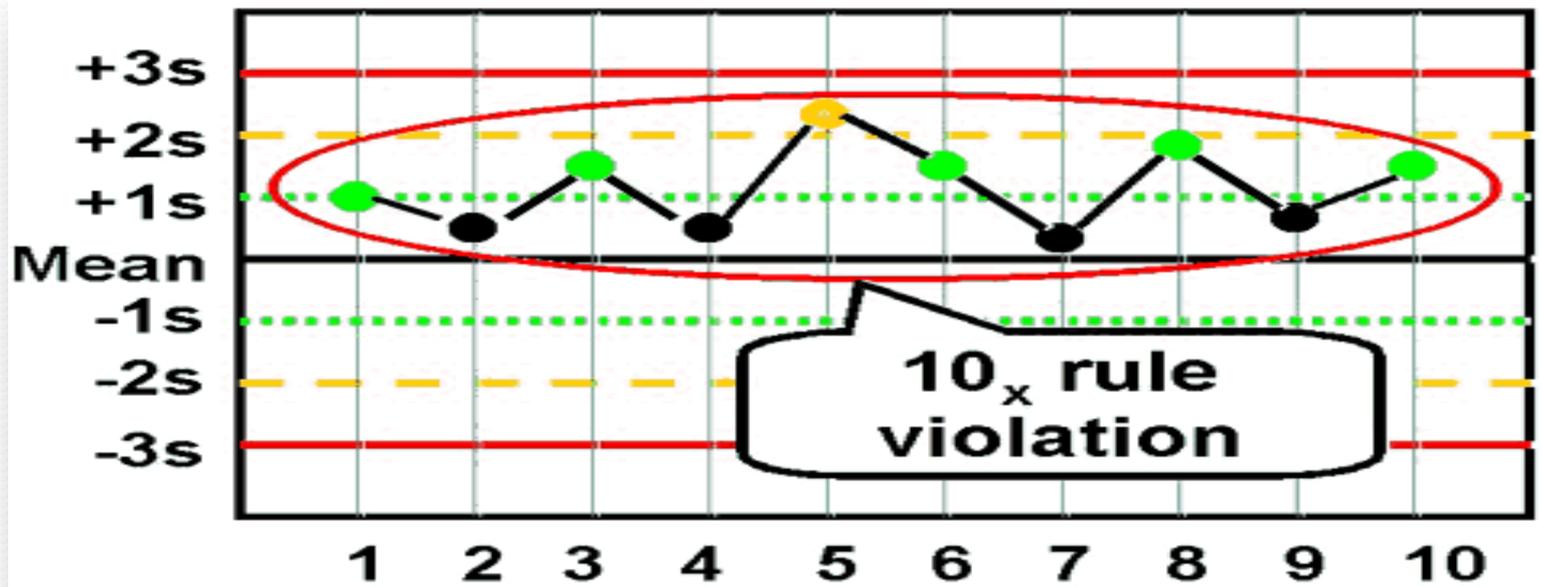
# L-J chart Interpretation

$4_{1s}$  - **reject** when 4 consecutive control measurements exceed the same mean plus 1SD or the same mean minus 1SD control limit.



# L-J chart Interpretation

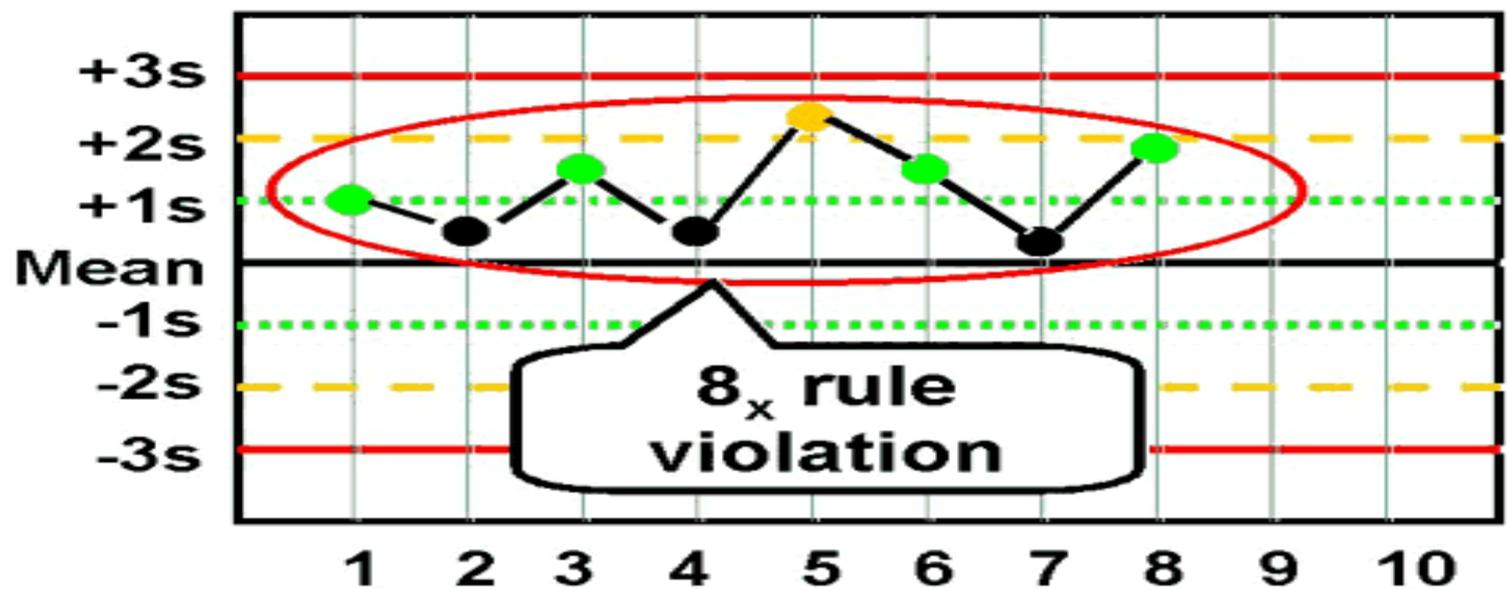
$10_x$  - **reject** when 10 consecutive control measurements fall on one side of the mean.



# L-J chart Interpretation

## Modification of $10_x$

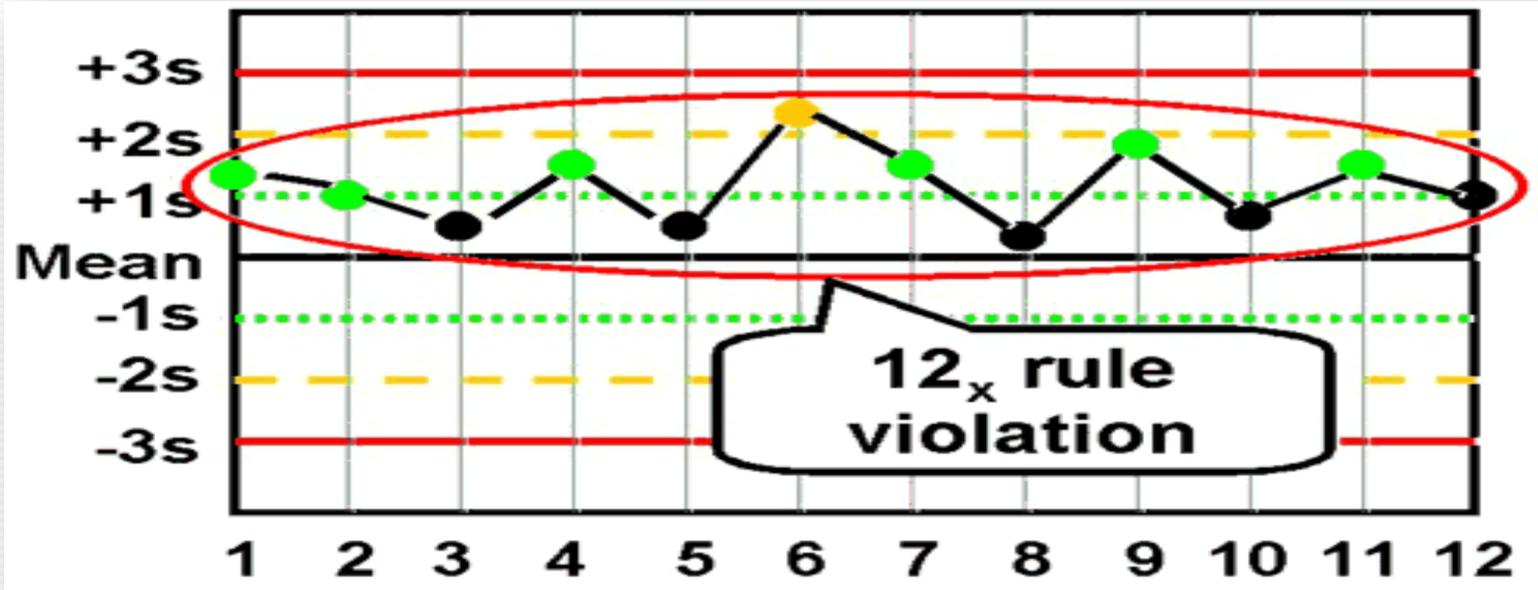
$8_x$  - **reject** when 8 consecutive control measurements fall on one side of the mean.



# L-J chart Interpretation

## Modification of $10_x$

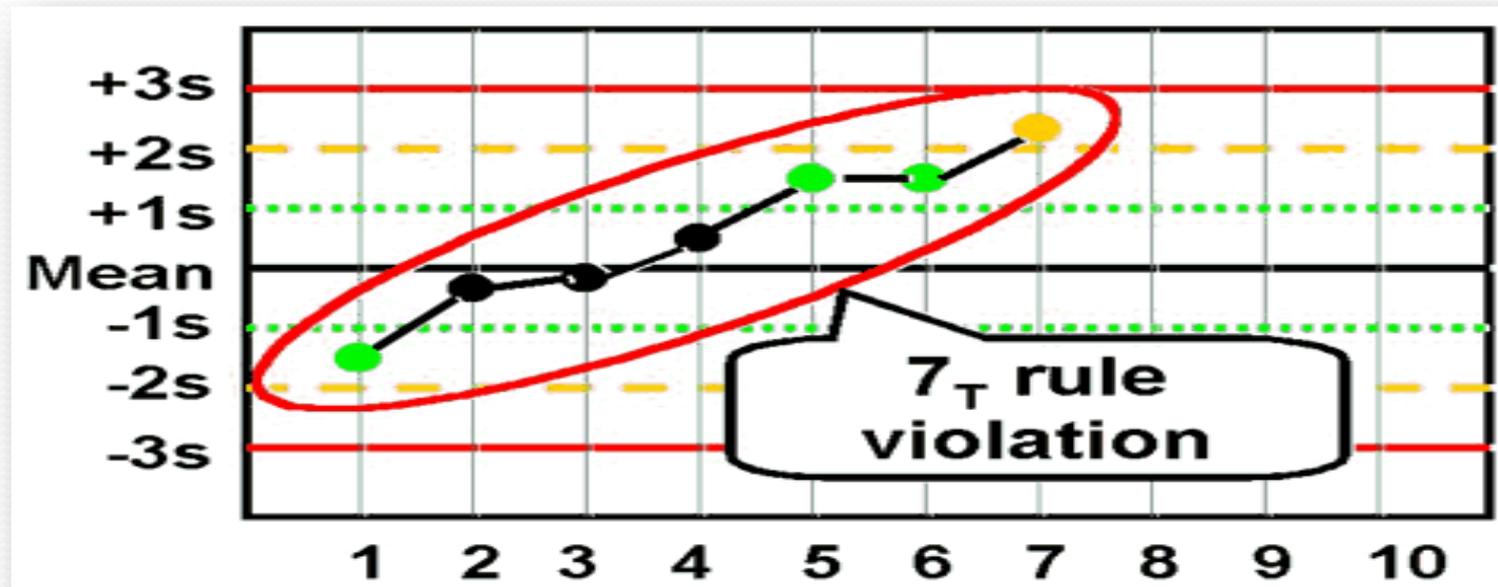
$12_x$  - **reject** when 12 consecutive control measurements fall on one side of the mean.



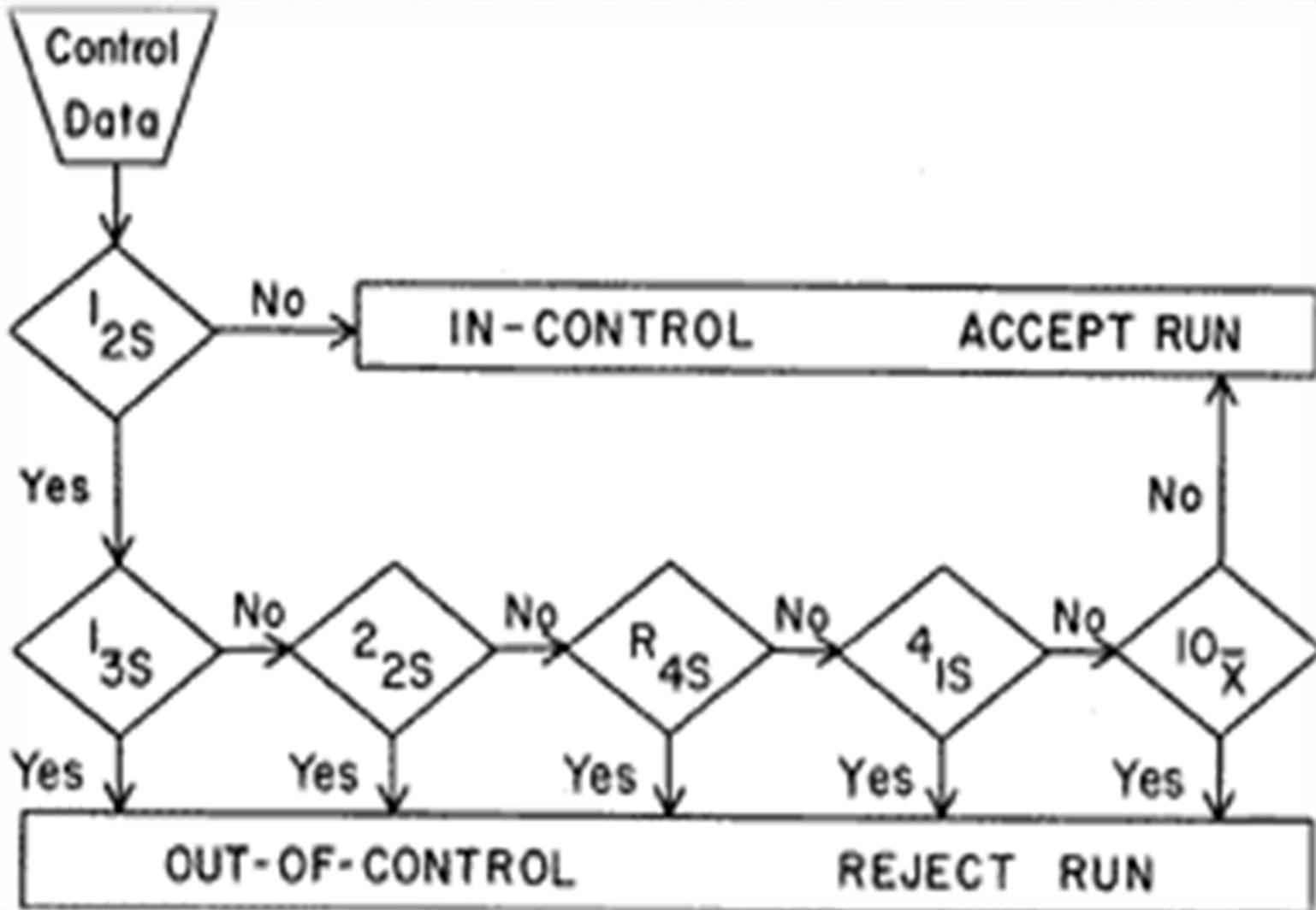
# L-J chart Interpretation

## Look for a "trend"

$7_T$  - **reject** when seven control measurements trend in the same direction, i.e., get progressively higher or progressively lower.



# Summary of L-J Interpretation



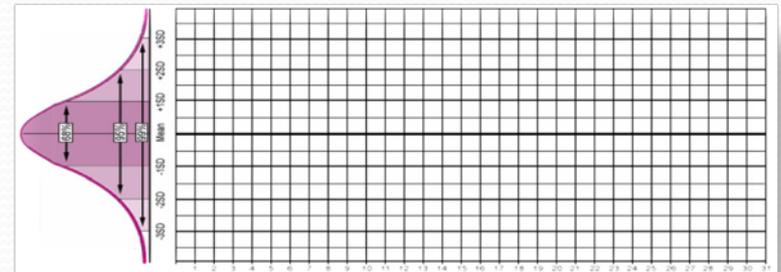
# How many L-J's?

There should be a  
**separate control chart**

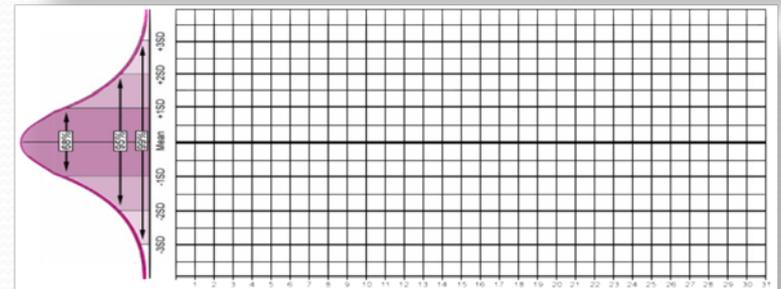
for :

- normal and abnormal controls of each parameter being monitored

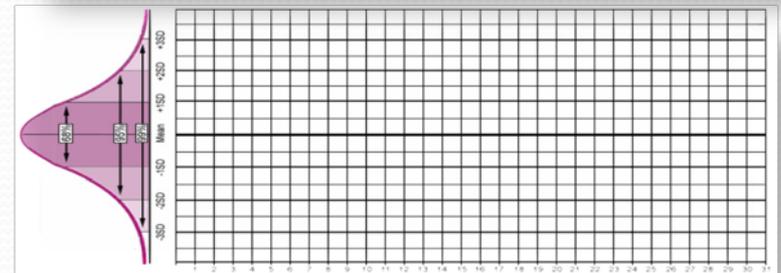
WBC  
(Low)



WBC  
(Normal)



WBC  
(High)



# When a rule is violated...

**Warning rule** = use other rules to inspect the control points

**Rejection rule** = "out of control"

- Stop testing
- Identify and correct problem
- Repeat testing on patient samples and controls
- Do not report patient results until problem is solved and controls indicate proper performance

# Dispersion simplified

## Coefficient of variation (%CV)

- CV is another way of indicating standard deviation, related to the actual measurement, so that variation at different levels can be compared.

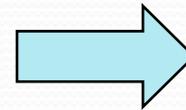
- Formula

$$C.V. = \frac{S.D.}{\bar{X}} \times 100$$

- It is expressed as a percentage (%CV).

# Lab can establish their own 'Cut Offs'

CBC parameters	Acceptable %CV
WBC	4.0 %
RBC	3.0 %
Hemoglobin	2.0 %
MCV	2.0 %
Platelet	9 %



Improved %CV
3%
2.5%
1.0%
1.5%
7%

**Quality Indicator – ↓ %CV is continual improvement”**

# Application in hematology

May not be limited to:

- Automated 5-part and 3-part differential cell counter
- Automated coagulometers
- Flowcytometers

# Summary

**Q : Why Statistical evaluation is required?**

**Ans : Validates test accuracy and reliability.**

**Thank you...**